

METHOD AND APPARATUS FOR  
AUTOMATED ASSISTANCE IN CONFIGURING  
CUSTOMER PREMISES EQUIPMENT

ABSTRACT

5 In one aspect of the invention, a method of providing automated assistance in configuring customer premises equipment for communication with another network element includes automatically identifying a virtual channel and/or a protocol valid for configuration with the customer premises equipment, and assisting a user in configuring the customer premises equipment for use with the identified virtual channel and/or protocol.

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